



## THE UNIVERSITY *of* LIVERPOOL

The University of Liverpool was incorporated as University College, Liverpool in 1881 and is a well-established and highly respected educational institution, internationally recognised and with a long-standing tradition of excellence in teaching, research and innovation.

The Department of Buildings & Estates is responsible for providing a wide range of support services to manage, develop and maintain the University's estate. Timely accurate management information is essential for this to be achieved.

### **Usage of the NRG Report Writer**

A review of available software to help in the delivery of this timely and accurate information was undertaken and the decision was made to use the NRG Report Writer. A total of 12 designer licences were purchased. The users are a mix of Department of Buildings & Estates staff and designated users from other University departments.

### **Requirements**

The main reporting requirement is Estate management information. Compilation of this data is undertaken by Department of Buildings & Estates staff and designated users in other University departments. The information is circulated to all levels of management and staff

### **Summary**

When procuring a report generator NRG offered the best functionality match to our requirements. The versatility and range of data manipulation available in NRG has proved invaluable in the production of our Estate management information.

The training provided by Chiron enabled rapid report production utilising product functionality. The customer support help line deals with queries efficiently and effectively.

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